



CCI, a McKesson Business Partner, deploys collection tools for Series customers. Jointly designed software imparts automated and highly effective collection disciplines integrated with the patient accounting system. Users capitalize on existing resources to resolve more accounts, efficiently and diplomatically, while enhancing the patient experience.

SYSTEM FUNCTIONALITY

- Proprietary CCI Status Field displayed on prominent patient accounting screens and reports
- Staff can access, recall, and edit accounts throughout the collection process from specialized CCI Maintenance Screen
- Automatic selection of accounts through user-defined criteria
- Automatic recalls ensure that accounts with insurance balances are removed from collections
- Completed accounts are returned in a condition to expedite efficient transfer to bad debt
- Optimized for ARAD; consideration of CCI Status can provide selection for bad debt
- Financial data transmits to CCI weekly, ensuring accurate account balance and status
- CCI comments post automatically to Collection Notes
- Monthly Performance Reports and Status Reports structured to meet evaluation needs
- Consultative implementation process with detailed training and ongoing support

WHAT YOU ACHIEVE

- Improved net income while lowering collection costs
- Early resolution and accelerated revenue
- Minimized reliance on resource intensive functions
- Optimized account flow from A/R to bad debt
- Controlled investment secured with a guarantee
- Professional, consistent, and courteous communications to patients

AN UNRIVALED RETURN

"Streamlining CCI into our revenue cycle is effortless, thanks to the interface with Series. We have found CCI to be a cost effective method of collection that enables our staff to spend their time actively pursuing front end collections."

Patients respond promptly with payments, reducing our overall collection expenses. Payment reductions and rising costs make it imperative that we use cost effective tools like CCI to secure account collections."

*Vicki Munro, Director Patient Financial Services
Alpena General Hospital, Alpena, MI*

CCI Performance

McKesson customers achieved:
\$125 Million in Collections
at an Average Cost of 4.3%

2008 Aggregate Results

Discover how we can improve your revenue cycle. Email us to request a financial analysis.
sales@cciws.com

