



Partnered with Siemens, CCI improves revenue for MedSeries4 Patient Accounting customers. Jointly designed software imparts automated and highly effective collection disciplines integrated with patient accounting. Users capitalize on existing resources to resolve more accounts, efficiently and diplomatically, while enhancing the patient experience.

SYSTEM FUNCTIONALITY

- Fully integrated in base code of patient accounting; minimal IS involvement required for implementation
- Staff can access and edit accounts throughout the collection process
- Automatic selection of accounts through user-defined criteria
- Automatic recalls ensure that accounts moved back to insurance liability will be removed from collection effort
- Completed accounts can be routed to the MedSeries4 Pending Bad Debt File, expediting efficient placement
- Financial transactions transmit to CCI weekly, ensuring accurate account balance and status
- CCI comments post to Patient Account Notes Screen
- Staff may recall accounts or alter collection process from specialized CCI Screens and user-defined fields
- Weekly reports provide detail of account activity including candidates, transfers, and updates to active accounts
- Monthly Performance Reports and Status Reports structured to meet evaluation needs
- Consultative implementation process with detailed training and ongoing support

WHAT YOU ACHIEVE

- Improved net income while lowering collection costs
- Early resolution and accelerated revenue
- Minimized reliance on resource intensive functions
- Optimized account flow from A/R to bad debt
- Controlled investment secured with a guarantee
- Professional, consistent, and courteous communications to patients

AN UNRIVALED RETURN

"Grenada Lake Medical Center implemented CCI in the latter part of 2001. The install was seamless and the group from CCI was excellent, as they still are. Support is superb! This product has resulted in an increase in self pay collections; "cleaner" accounts being sent to outside agencies; and it has integrated so well within MS4 that it is undetectable to our staff and just a normal part of our daily processes. It makes us happy when we can see efficiency in staff and increases in cash --- CCI has done this for our facility."

*Sarah W. Longest, CIO Business Services and Information Systems
Grenada Lake Medical Center, Grenada, MS*

CCI Performance

Siemens customers achieved:

**\$94.6 Million in Collections
at an Average Cost of 4.3%**

2008 Aggregate Results

Discover how we can improve your revenue cycle. Email us to request a financial analysis.
sales@cciws.com

